

## **QUALITY POLICY**

**FRIMPEKS**, as a corporation has been aspiring for complete customer satisfaction from the very first day In order to achieve that we have been implementing the points below;

- Understanding customer expectations optimally and investing in R&D,
- Setting up distribution centers in order to service our customers in the best and fastest way possible,
- Keeping up with the latest technologies
- Implementing international technical standards and making sure that the standards were implemented,
- Expanding our product portfolio according to the latest trends,
- Training our staff and making sure that complete integration is set,
- Focusing on the production of environmentally friendly products,

The management promises to keep **CUSTOMER SATISFACTION** as its first priority and make sure that all local and international laws are applied in all areas, keeping its **QUALITY POLICY** updated.

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